



Parish Coach Trip Terms & Conditions

Eligibility

You, and all passengers in your party **MUST** live within the Bradwell Parish Council area (Bradwell Village, Bradwell Common and Heelands).

All passengers **MUST** be over the age of 18 years on the day of travel.

Booking

Coach trips must be booked and paid for online unless there are extenuating circumstances eg lack of Internet access in which case please liaise with the Assistant to the Clerk admin@bradwell-pc.gov.uk

When booking multiple tickets please supply the name of each ticket holder and a mobile contact number for the lead passenger.

Bradwell Parish Council reserves the right to ask for proof of address at any point in the booking process.

Departure/Return Times

Passengers are responsible for arriving at the designated departure and return points in good time before the scheduled departure times. The coach cannot be delayed for late arrivals. No refunds will be given to passengers who miss the departure or return departure time. Passengers must return to the coach at the time advised by the Coach Leader and/or Driver for the return journey. Failure to do so may result in the coach departing without them.

Right to Refuse Travel

The Coach Leader and/or Driver reserve the right to refuse travel to any passenger who:

- Appears to be under the influence of alcohol or drugs;
- Behaves in an abusive, threatening, disruptive or inappropriate manner; or
- Poses a risk to the safety, comfort or wellbeing of other passengers.

Mobility and Accessibility

Passengers must be able to board and disembark the coach independently and without assistance.

Please notify the Coach Leader when booking if you have impaired mobility so that arrangements can be made to enable you to sit at the front of the coach.

Changes to the Trip

Bradwell Parish Council reserves the right to amend or cancel a trip due to circumstances beyond its reasonable control, including insufficient bookings, adverse weather conditions, vehicle issues or other unforeseen circumstances.

Where a trip is cancelled by the Parish Council, a refund will be provided, minus the Eventbrite booking fee.

If you cannot attend a coach trip please notify the Coach Leader as far in advance as possible. If it's on the day of the trip please use the phone number supplied in your Parish confirmation email.

Personal Property & Accidents

Passengers are responsible for their own personal belongings.

Bradwell Parish Council accepts no liability for any loss, theft or damage to personal property during the trip or for any accident to the passenger that may occur during the coach trip.

Advertising & Waiting List

All coach trips are advertised locally via the Parish Council noticeboards, website, social media and in the Parish Newsletter.

Residents on the waiting list will be offered any empty seats resulting from cancellations on a first come first served basis. If they do not want the available seats, they will be offered to the next person on the list.

Refunds

Bradwell Parish Council do not issue refunds unless there are extenuating circumstances or if we have managed to resell your cancelled ticket. You will not be refunded the Eventbrite booking fee.